

LIFETIME LIMITED WARRANTY

1. STATEMENT OF WARRANTY

PVC Solutions Group (hereinafter “Manufacturer”) hereby warrants that the Kong Trim board and Moulding Product (hereinafter “Product”) will be free from manufacturing defects that cause the Product to delaminate, corrode, rot, or excessively swell for the lifetime of the Product.

If, during this warranty period, the product is found defects as stated above, Manufacturer at its sole and absolute discretion provide replacement product, or refund equal to the original cost, or repair the affected product. In no instance will the cost of the remedy to Manufacturer exceed the original purchase price of the affected product. In all cases, the product must be installed in accordance with its printed installation instructions in a workmanlike manner.

2. LIMITATIONS AND CONDITIONS NOT COVERED BY THIS WARRANTY

Manufacturer liability under this Warranty is limited solely and exclusively to replacement of defective Products. In no event shall Manufacturer be liable for labor, installation, reinstallation, freight, taxes or any other charge related to defective Products. Manufacturer shall not be liable for any indirect, incidental, punitive, consequential, exemplary or other damages of any kind whatsoever, whether any such claim is based upon theories of contract, warranty, negligence, tort strict liability or otherwise. This warranty does not cover and the Manufacturer is not liable for damage or failure of the Products as a result of one or more of the following:

- A. intentional or unintentional misuse of or damage to the Product;
- B. impact of foreign objects;
- C. earthquakes, fire, flood, lightning, ice, tornado, hurricane, windstorm or any other Acts of God;
- D. improper installation of the Product or its structural supports;
- E. movement, settlement, distortion, warping or cracking of the Products structural supports or accessories used in connection therewith;
- F. physical abuse, vandalism, riot, insurrection, improper maintenance, use or incompatible accessories;
- G. or other products that cause a Product defect or failure to occur;
- H. pollution, acid rain, application of harmful chemicals or vapors applied to the Product;
- I. or ordinary and expected weathering due to exposure to the elements; which for purposes of this Warranty is defined to be fading, chalking or darkening of the surface of the Product due to exposure to ultraviolet light and extremes of atmospheric conditions that are unique to and may vary in each geographic location.

This Warranty does not cover painted finishes or coatings applied to the Product by the Purchaser or any third party. Failure to adhere to Manufacturer recommended guidelines for application of painted surfaces may void this Warranty.

3. HOW TO FILE A WARRANTY CLAIM

To file a claim under this Warranty, Purchaser must send proof of purchase, a picture of the defective Product and a written description to the following address:

PVC Solutions Group. – Unit 2, No. 15 Great Pasture Rd. Danbury, CT 06810

All claims under this Limited Warranty must be made within 90 days from the time that the defect is discovered and while the Product is in place. Manufacturer shall be given a reasonable opportunity to inspect and test the Product, its installation, and the environment in which it was used prior to removal by the original purchaser. Failure to comply with these notice and inspection provisions shall void all warranties with regard to the Products.

This Warranty may not be altered or amended except in a written instrument signed by Manufacturer and Purchaser. No dealer or other person or entity is authorized by the Manufacturer to make statements or representations regarding the performance of Products except as contained in this Warranty, and the Manufacturer shall not be bound by any such statements other than those contained herein.

PVC Solutions Group

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(203)733-0932